

### **Paediatrics Urgent Care e-Clinic from Telemed UK, London:**

1. This is a 20 minutes tele-clinic consultation with advice, and as such intended to cover only a single medical problem, but parents/carers are expected to provide information on other concomitant medical issues the child might be known to have.
2. Each clinic appointment is considered as a new appointment; parents can rebook another e-clinic at a later date if they want to continue consultation for the same problem (if needed, at client's discretion).
3. Written brief consultation summary and advice on medications is usually sent to parents/carers by email with implied consent. Fee for this service is included in the pre-paid consultation fees; the relevant part fee can be refunded, if client opts out (from receiving this email) before ending the consultation.
4. This consultation can be a primary consultation for a particular clinical problem, or can be a second opinion consultation; but, parents/carers are expected to understand the limitations of tele-video consultation that may not be comprehensive. Please note - it is always preferable to have a direct face to face consultation with relevant/full physical examination, considering these limitations.
5. Parents/carers are advised to seek advice from nearest Emergency Department or Emergency healthcare provider for serious and emergency medical situations; you are advised not to wait or depend on this teleclinic/telehealth consultation in such very urgent or emergency situations.
6. Please note the T & Cs of Top Doctors UK that provides the service platform.